



We're Changing How We Charge for Water and Wastewater Service in 2021

to provide affordable, high quality, reliable service that rewards water efficiency.

Water and wastewater services are paid for entirely by the rates you pay, not by taxes. The Town of Erie – through a nationally-recognized independent consultant – recently reviewed how we charge for water, wastewater and stormwater services.

- These changes do not increase overall Town revenues.
- Rates are structured to reflect our customers' values with respect to affordability and conservation.
- Stormwater charges will remain unchanged.



The Rate Structure Going Forward Balances These Town Priorities

AFFORDABILITY

So no one struggles to pay for this basic human need

CONSERVATION

To protect our most precious resource

REVENUE STABILITY

To ensure our utilities remain financially healthy

EQUITY

So higher users pay more and lower users pay less

Starting January 2021 we're changing our rate structure for water and wastewater to:



Provide customers more opportunity to manage water use and bills



Make things more affordable by reducing the monthly service charge



Encourage conservation and reward customers who use less water by increasing the volumetric rate



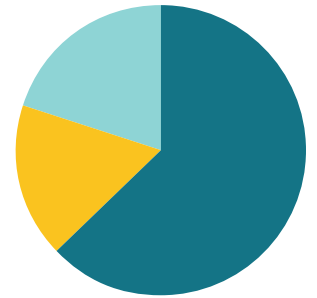
Projected 2021 Customer Bill Results*

Combined Water, Wastewater and Stormwater

Currently 11% of accounts consume 21% of water used.

- **63% of customers** (lower than average and average water users) will pay less than they do today
- **17% of customers** (average water users) will increase less than \$50/year
- **20% of customers** (above average water users) will increase more than \$50/year

*Assumes the same amount of water use as in 2020.



RATE PER 1,000 GALLONS

Volume Tiers	Rationale	Residential Single-Family	
		Current	2021
Tier 1 0-5,000 gallons	Low water users	\$4.44	\$5.53
Tier 2 6,000 -15,000 gallons	Average water users	\$5.53	\$6.92
Tier 3 16,000-25,000 gallons	High water users	\$8.30	\$10.35
Tier 4 >25,000 gallons	Very high water users	\$12.44	\$15.49



MONTHLY SERVICE CHARGES

Water Service Residential Single-Family		
Meter Size	Existing	Starting 2021
5/8 and 3/4 inch	\$30.00	\$19.36
1 inch	\$31.51	\$26.83

Wastewater Service Residential Single-Family		
	Existing	Starting 2021
Monthly Service Charge	\$15.68	\$10.30
Rate Per 1,000 Gallons	\$8.20	\$9.45

Learn more!

For more information, to discuss future plans or to share how we can better serve you, Town representatives are always available – our contact information is below.

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