



# ERIE COMMUNITY CENTER RE-OPENING GUIDELINES

## WELCOME BACK TO THE ERIE COMMUNITY CENTER!

The following policies are designed to guide the re-opening and operation of the Erie Community Center in accordance with federal, state, and local orders and guidelines, including, but not limited to the CDC, CDPHE, Weld County, and the Town of Erie.

Where conflicting, overlapping or ambiguous guidelines exist, the Parks & Recreation Director and management team will work to establish best-practices for each area that prioritizes the health and safety of patrons and staff.

## **amilia** OUR NEW REGISTRATION SOFTWARE!

Meet Amilia, the newest way we are connecting you to fun! As part of our ongoing commitment of building community and providing excellent customer service, we are excited to launch a new registration software that will allow us to accept pre-registrations for workout times, fitness classes, lap and lazy river swimming, as well as court usage. This type of registration system will give us greater control over the number of people in the facility ensuring compliance with social distancing guidelines.

We highly recommend downloading the [Amilia app](#) on your smartphone to view your schedule and for contactless entry. Please note that registrations and cancellations will need to be made on the desktop or mobile version of your [online Amilia account](#).

## FACILITY OPENING

The Erie Community Center will re-open on Monday, June 15.

Access to the Center requires pre-registration for a timeslot within a specific zone with your Amilia account:

- Registration opens 7 days in advance of each timeslot
- No drop-in or cash transactions permitted
- If you arrive at the ECC for day of drop-in without pre-registration, you will be required to create an Amilia account and find an available timeslot prior to entry

The Center will operate on a modified schedule (closing one hour early) to allow for additional cleaning and sanitation measures:

Monday-Thursday	500a-800p
Friday	500a-600p
Saturday	700a-600p
Sunday	800a-500p

Guest Service staff members will be available in-person or via phone at 303.926.2550 during these hours to provide assistance with Amilia account creation and timeslot registration.

## FACILITY ACCESS MODIFICATIONS

- Only the West lobby entrance will be available for entry and exit
- Do not come to the Center if you or a member of your household are feeling sick. Taking your temperature prior to arrival is highly encouraged. CDC defined physical COVID symptoms: Shortness of breath, tightness in chest, cough, and/or a fever of 100.4F or higher
- You are required to wear a facial covering when in the Center except when engaged in direct physical activity and distanced at least 6 feet from other patrons
- **Children under the age of 15 years old are not permitted in the Center at this time**
- Only the water bottle filler feature of the water fountains is in operation. Please bring your own water bottle

## FACILITY ACCESS INFORMATION

- Please [create or activate](#) your Amilia account. Some memberships were imported and others require a new account to be created. Please reference the [Current Memberships](#) section below for detailed information.
- To ensure proper social distancing and reduced facility capacity compliance, the Center has been divided into the following zones:
  - [Upstairs Fitness Zone](#)
  - [Downstairs Fitness Zone](#)
  - [Fitness Classes](#)
  - [Lazy River](#)
  - [Lap Swim](#)
  - [Gym - South](#)
  - [Racquetball Court #2](#)
- Use your [Amilia](#) account online to pre-register for a specific workout time, fitness class, lap swim, or lazy river/court usage
- Timeslots are 75 minutes in length. You may enter at any time during your timeslot, but will be required to exit the Center at expiration
- You will need to show your timeslot confirmation, either from your phone or from your receipt to access the facility
- Cancellations must be made at least 12 hours in advance. Timeslots purchased with a punch pass or by paying daily admission are not refundable if cancelled within 12 hours of the scheduled start time.

## CURRENT MEMBERSHIPS

### Annual Memberships (Payment Plan):

Payments for memberships on a payment plan were suspended during the closure and have been cancelled in full as a service to you and to assist with the transition process. Please [create](#) an Amilia account and purchase which membership option works best for you.

### Annual Memberships (Paid-in-full), 3 Month and 10 Visit Punch Passes:

These memberships were imported into the Amilia registration software and you will [receive a link via email](#) to confirm your personal information and activate your membership. All lost time has been added to the end of your membership.

### SilverSneakers and Renew Active Memberships:

Memberships were imported into the Amilia registration software and you will [receive a link via email](#) to confirm your personal information and activate your membership. These memberships have no expiration date.

Every attempt has been made to capture all memberships during the import. If you have any questions or concerns, please contact a Guest Service staff member at 303.926.2550.

### KidCheck Punch Passes:

KidStation remains closed until further notice. When re-opened, KidCheck is still in use for access to KidStation. No changes are being made to KidCheck punch passes at this time. Expiration date modifications will be assessed later this fall and as needed.

## FACILITY AMENITY MODIFICATIONS

### Pool

Only the lazy river, lap lanes, and hot tub are open at this time. The following amenities will remain closed until further notice: Slide, rope swing, the indoor water playground area, outdoor spray garden, and any leisure swimming not conducted via pre-registration.

- Pool access requires pre-registration for a 75-minute timeslot by creating an [Amilia account](#)
- You may use seating areas but must distance at least 6 feet from other patrons.

### Cancelled Programs:

- All Group Reservations
- Swim Lessons
- Water Aerobics classes
- CARA and Masters Swim Team

### Locker Rooms

Men's, Women's and Family locker rooms (cabanas) are open and available to patrons, using social distancing guidelines:

- We strongly encourage you to shower and use the restroom at home whenever possible
- Increased cleaning and sanitization efforts may require the closure of some cabanas during operating hours

### Equipment Check-Out

Basketballs, racquets, glasses, towels, and other check-out equipment is not available. Please bring your own equipment and supplies. Sharing equipment is not allowed.

### Upstairs and Downstairs Fitness Floors

- It is your responsibility to maintain a distance of at least 6 feet from other patrons
- Strength & cardio equipment is spaced out to allow for recommended social distancing
- Floor markers are in place to guide you in selecting space that is in compliance with social distancing guidelines
- Wipe down each piece of equipment before and after use, including but not limited to machines, dumbbells, weight plates, belts, bands, benches, etc.
- Increased cleaning and sanitation of high touch-points such as handrails, water fountains, bathroom fixtures, equipment stands, glass, doorknobs, etc. is scheduled
- Strollers are permitted; however, the child must remain in the stroller at all times
- An additional stretching area is available in Racquetball Court #1
- Additional hand sanitizer and gym wipes are available throughout the Center
- Fitness floor access requires pre-registration by creating an [Amilia account](#)

### Fitness Class Modifications

Please create an [Amilia account](#) to view the current fitness schedule. Classes have significant modifications and must adhere to social distancing guidelines:

- No team or group activities allowed
- Please maintain a distance of at least 6 feet from other patrons
- Sharing equipment is not allowed
- At the end of each class, wipe down each piece of equipment used during your workout
  - For your convenience and safety, the maximum allowable number of participants in each class has been reduced
- Floor markers are in place to guide you in selecting space that is in compliance with social distancing guidelines
- Registration opens 7 days in advance of each timeslot
- As an alternative to in-person classes, registration for virtual classes is also available through your Amilia account. You may also visit [erieco.gov/virtual-programming](http://erieco.gov/virtual-programming) for personal training and nutrition counseling options

### Drop-In Sports Activities

The following drop-in activities are open and must adhere to social distancing guidelines. Court usage requires pre-registration for a 75-minute timeslot by creating an [Amilia account](#) and you must bring your own equipment.

#### Basketball:

- No games permitted
- Shooting hoops or other non-contact games may be played
- Sharing equipment with anyone other than members of your own household is not allowed

#### Racquetball:

- Racquetball Court #2 is available for online reservation 48 hours in advance
- Limit two persons per court from your own household

### Active Adult Services

The Safer at Home order recommends that vulnerable individuals continue to remain at home. Therefore, the Columbine Lounge will remain closed and all in-person Active Adult programs will be suspended until we are in a lower risk phase. You may also visit [erieco.gov/virtual-programming](https://erieco.gov/virtual-programming) for virtual programming.

### Areas to Remain Closed

Due to current orders and official guidance, the following remain closed until further notice:

- Columbine Lounge
- KidStation
- Mini-Miners Indoor Playground
- Climbing Wall
- Community Rooms (room rentals)
- Indoor Pickleball
- Indoor Volleyball/Wallyball

Check our website for up to date information regarding registration based programs, playgrounds, parks, park shelters, tennis courts, and youth & adult sports at [erieco.gov/parksandrec](https://erieco.gov/parksandrec)

### Pickleball and Tennis Courts (700a-1000p)

The pickleball and tennis courts at the Erie Community Park are open:

- Sharing equipment with anyone other than members of your own household is not allowed
- The courts will remain open as long as visitors adhere to new Safer at Home operating protocols and maintain a distance of at least 6 feet from other patrons
- To report violations please call Weld County Public Health 970-400-2111